

Application No.: 10/688,943Docket No.: 300200223-2 US (1509-414)**REMARKS**

The claims have been amended for clarity. Paragraph 002 of the published application indicates transformation is to a format that is independent of the nature of the client computer device. New dependent claims 27 and 28 define applicant's contribution to the art with greater particularity. New Independent claim 30 defines operations set forth in connection with transactions 100, 108 and 110 of Fig. 1A.

Claims 1-26, particularly as amended, are not made obvious by Lucassen, US Patent 6,996,800, relied on in the Office Action to reject them. The Office Action relies on column 22, lines 18-23, of Lucassen to disclose the requirement of claim 1 to map a session record identifier to a client identifier. Column 22, lines 18-23, of Lucassen indicates (1) session manager 69 of interaction manager 57 of interaction server 56 identifies sessions, channel manager and device/channel manager, (2) persistence manager 70 of interaction manager 57 of server 56 saves session states for intermediate or later access, and (3) dialogue manager 71 manages dialog. It is not seen how this discloses mapping a session identifier to a client identifier; explanation is in order.

The Office Action admits, in connection with the rejection of claims 1, 8, 14 and 21 that Lucassen does not disclose generating a session identifier, and states column 22, lines 18-23, indicates a session identifier is required in Lucassen. Applicant's amended claims 1, 8, 14 and 21 require the server to generate a session identifier. Column 22, lines 18-23, states manager 69 of server 56 identifies sessions but does not indicate manager 59 generates the session identifier. Consequently, it would have not been obvious to one of ordinary skill in the art at the time the invention was made to utilize such an identifier generation function in server 56 of Lucassen. The fact that column 7, lines 26-56 may disclose a session identifier that is required to maintain session persistence that would have allowed the user to suspend and resume the session using different device is irrelevant to claims 1, 8, 14 and 21 as amended.

Allowance is in order.

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To the extent necessary, a petition for an extension of time under 37 C.F.R. 1.136 is hereby made. Please charge any shortage in fees due in connection with the filing of this paper, including extension of time fees, to Deposit Account 08-2025 and please credit any excess fees to such deposit account.

Respectfully submitted,

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